

That's My Family Tree!

Ordering Information for 2006

Adept Engraving LLC

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Web: **Thatsmyfamilytree.com** or link from **Thatsmypan.com**

That's My Family Tree! is a custom, laser engraved, hand sorted cherry wood plaque of yours or a loved one's family history. This beautiful and very personal gift is available with the following plaque sizes as well as our recommendations for the # of first names and # of generations per plaque size. You may also choose either a heart or an apple design surrounding each name.

Plaque Size	# of Names	# of Generations	Price
12" x 15"	50 to 75	3 to 4	\$108.75
9" x 12 "	35 to 45	3 to 4	\$63.75
8" x 10"	20 to 25	2 to 3	\$45.00
6" x 8"	~10	2	\$27.50

Discounts are given for multiple orders of the same plaque so that your immediate family as well as aunts, uncles, nieces, nephews and cousins may also enjoy this special reminder of a shared heritage. 10% will be deducted from an order of three (3) plaques, and 20% will be deducted from an order of four (4) or more.

Future Additions are a frequent concern of our customers. We are developing lines of perennial products, but it isn't as easy as it sounds. In the meantime, we are pleased to guarantee the present multiple order discount percentages on future orders requiring modest changes made to the original design. We only ask that the purchase(s) be made within five (5) years of the original order. This happens more than you might expect. We enjoy hearing from past customers, and we feel great about giving you a discount when our set-up time is reduced.

Spouses may be added using our current order form by drawing a little arrow to connect parents within the same generation column. However, honestly, the safest purchase is to abide by genealogy. One can't divorce their siblings, children, or grandchildren. An excellent alternative is to design plaques for each side of the family, thus guaranteeing equality in the house as well as ensuring neither of the plaques ever "goes bad".

Mistakes happen, but your satisfaction is paramount. If the mistake is ours, we immediately replace the item or refund all charges (shipping included!) without question. If the mistake is yours, we do our best. First, we try to avoid this situation by offering you the option of inspecting the final design. Second, should a misspell get past, we do offer a 20% discount on a re-order for an honest mistake. We wish we could do more. Please, triple check your spelling! A misspell happens on almost 5% of our orders.

Non-standard formats or materials are part of our business. Just tell us what you'd like to see and we will do our best to accommodate. Reasonable surcharges may be added commensurate with additional set-up times or increased cost of materials.

Order ThatsMyFamilyTree! plaque(s) on-line, by fax, by standard mail or by a combination of the above. Download our forms and/or call for assistance at the above email and phone addresses.

